

-----Original Message-----

From: "Mcfadden, Norene M - Carol Stream, IL" <norene.m.mcfadden@usps.gov>

Subject: **RE: RE: Mailing addresses in Campton Hills**

Date: 10/29/2008 07:41 AM

To: Village of Campton Hills president@villageofcamptonhills.org

Patsy,

The USPS website should be updated in three weeks. I will check it every week starting next week and will send you an email once the changes take place.

Norene McFadden

-----Original Message-----

From: Village of Campton Hills

[mailto:president@villageofcamptonhills.org]

Sent: Tuesday, October 28, 2008 5:46 PM

To: Mcfadden, Norene M - Carol Stream, IL

Subject: RE: RE: Mailing addresses in Campton Hills

Norene,

Thank you. Could you tell me when the USPS website will be updated? Some residents won't believe that this issue has been resolved until they don't see Campton Hills listed on the third line.

Thanks again for your quick help, I really do appreciate it.

Patsy Smith

-----Original Message-----

From: "Mcfadden, Norene M - Carol Stream, IL" <norene.m.mcfadden@usps.gov>

Subject: **RE: RE: Mailing addresses in Campton Hills**

Date: 10/28/2008 02:54 PM

To: "Sommers, Donald E - St. Charles, IL" <Donald.E.Sommers@usps.gov>, Village of Campton Hills
president@villageofcamptonhills.org

Patsy,

I have updated the Postal Database.

Norene

-----Original Message-----

From: Village of Campton Hills

[mailto:president@villageofcamptonhills.org]

Sent: Tuesday, October 28, 2008 10:36 AM

To: Sommers, Donald E - St. Charles, IL

Cc: Mcfadden, Norene M - Carol Stream, IL

Subject: FW: RE: Mailing addresses in Campton Hills

Dear Postmaster Sommers,

As we discussed over the telephone, I am sorry for any confusion and additional work that was created for your post office regarding the preferred last line of mailing addresses for those in the 60175 zip code living in Campton Hills.

As the email below will verify, I spoke to Norene McFadden from the USPS and she will be removing Campton Hills as the "preferred" last line in zip code 60175. It is my understanding that Campton Hills will continue to be recognized as an "acceptable" last line, but it will not show up as the "preferred" last line.

Please let anyone who calls know that this issue is being resolved. If you have any questions, please do not hesitate to contact me at 630.584.5700. Also, would you please verify with Noreen that the USPS website will be updated by the end of the week to reflect these changes?

Thank you and once again, sorry for any inconvenience.

Patsy Smith

-----Original Message-----

From: "Mcfadden, Norene M - Carol Stream, IL" <norene.m.mcfadden@usps.gov>

Subject: **RE: Mailing addresses in Campton Hills**

Date: 10/27/2008 12:55 PM

To: Village of Campton Hills president@villageofcamptonhills.org

As per our conversation this afternoon, as you requested I am in the process of removing Campton Hills as a preferred last line in the ZIP Code 60175. This process will be completed by this afternoon. It will take up to four weeks for the mailers to catch up with this change.

Should you have any questions, please feel free to contact me.

Norene McFadden

-----Original Message-----

From: Village of Campton Hills

[mailto:president@villageofcamptonhills.org]

Sent: Monday, October 27, 2008 11:41 AM

To: norene.m.mcfadden@usps.com; bud.norcross@usps.gov

Subject: Mailing addresses in Campton Hills

Dear Ms. McFadden and Mr. Norcross,

Earlier this summer former Village Trustee Roy Pollack contacted the USPS about getting Campton Hills recognized as an acceptable last line for the five zip codes that cover our Village so that mail would not be rejected or delayed if someone used Campton Hills with their assigned zip code.

It has recently come to my attention that there may have been a misunderstanding related to this issue.

I was told that the USPS could "recognize" Campton Hills as an acceptable last line, but we never requested that you "change" anyone's address and make Campton Hills the "preferred" last line.

Would one of you please contact me at Village Hall, 630-584-5700 to discuss this issue? As you can imagine, we have some pretty upset residents and need to find a solution to this problem as soon as possible. Thank you in advance for responding to this request quickly.

Thank you.

Patsy Smith
Village President